## PELTS, KIRKHART ASSÉTATES, LLC

## <u>CLIENT FINANCIAL INFORMATION AND AUTHORIZATIONS</u>

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## PELTS KIRKHART ASSOCIATES, LLC

### FINANCIAL POLICY AGREEMENT

We believe that everyone benefits when there is a definite and clear understanding of our financial policy prior to treatment.

- 1. ALL clients are expected to pay in full at the time of service. It is the client's responsibility to contact their insurance company for any and all authorizations and reimbursement determinations
- 2. ALL Pelts, Kirkhart & Associate Providers are fee for service and it is understood that the client/responsible party is liable for the cost of treatment. The client/ assigned responsible party is accountable for all payments as well as updating any and all changes regarding financial information and this policy agreement.
- MEDICARE OPT OUT: Pelts, Kirkhart and Associate Providers have formally opted out of Medicare.
  Therefore, claims for services with Providers <u>cannot</u> be filed with Medicare by the client. A Medicare Opt
  Out Private Contract will be signed and maintained.
- APPOINTMENT REMINDERS are a courtesy provided by our office. All scheduled appointments are the client's responsibility.
- CANCELLATION POLICY: There is a broken appointment charge for any patient who cancels with less than 24 hour notice or who does not present at the appointed time. You will be charged 100% of the total missed appointment fee.

Please Note: Requests for cancellations or rescheduling of appointments must be done by a representative of the office between 8:30 am and 5:00 pm Monday through Friday. Messages left on the voicemail cannot be honored.

- 6. **NON-SUFFICIENT FUNDS CHECK POLICY:** An NSF fee of \$35 will be charged for all returned checks including any and all bank fees that apply.
- 7. **SCHOOL OBSERVATIONS** or court-related fees or other services provided out of the office are to be paid in full at the time of the initial appointment or prior to the visit being scheduled.
- 8. **BALANCES:** You are encouraged to call our office if there are any questions about this information. If there is a credit card on file, outstanding balances will be charged to that card.
- 9. **QUESTIONS:** You are encouraged to call our office if there are any questions about this information. If, at any time during your course of treatment, problems with this financial policy arise, you are encouraged to speak with your clinician or to contact the Office Manager.
- **10. A COLLECTION AGENCY** will be engaged if you have an outstanding balance which we have been unable to negotiate or collect.

For your convenience we accept cash, personal checks, and most major credit cards. I have read and agree with these terms.

Responsible Party:	Date:
Name of Client:	_

## PELTS, KIRKHART ASSOCIATES, LLC

Client Name:	Client Of:

Appointment Reminders

Email reminders for clients of Dr. Pelts, Dr. Wuttke & Dr. Hayne are sent from

### DoNotReply@myscheduler.net

Appointment Reminders
Email reminders for clients of Dr. Kirkhart, Dr. Labat, Dr. Blackell, Dr. Asher, Lee Hoffman, Nancy Timm & Renee Boyer are sent from

## No-reply@simplepractice.com

(please add addresses above as an allowed address in your email settings to make sure they are received)

Dear Client	•			
As a client o	of Pelts, Kirkhart and	Associates, you c	an receive an appointmen	t reminder to your email address,
or your cell	phone, or text messa	ge for reminders	from Simple Practice two	days before your scheduled
appointmer	its. Any changes to y	our scheduled apt	pointment must be made l	by phone prior to 5 pm on the
previous bu	isiness day.			, 1
Your email	address:			
Your cell pl	hone number: (	) -		
	hone carrier (circle on			•
AT&T	Alltell	Sprint	Boost Mobile	Nextel
		•		
T-mobileV	erizon VoiceStream	(Other)	_	
I would like	to receive my appoir	ntment reminders:	(Choose as many as you l	ike.)
Via e1	nail message to the ac	ddress listed above	e and	,
Via te	ext message to my cell	phone (normal te	ext message rates will appl	v)
**n	ot currently available	for Dr. Pelts, Dr.	Wuttke, or Dr.Hayne.**	,,
			ke sure voicemail is availal	ole to leave msg)
None	of the above. I'll rem	ember my appoin	tment on my own.	- 6/
	ed appointment fees v		,	
•	**	11 77		
Appointme	nt information is con-	sidered to be "Pro	otected Health Information	n" under HIPAA. By my
signature, I	am waiving my right	to keep this infor	mation completely private	, and requesting that it be handled
as I have no	oted above. Appointr	nent reminders ar	e a courtesy offered by Pe	lts, Kirkhart and Associates with
the client be	eing responsible for n	nissed appointmen	nts and associated fees.	-to, zaminite mid 11500ciates with
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Client / Par	rent Signature		Date	<del></del>

# PELTS, KIRKHART ASSÉEIATES, LLC

Client of:		Client of:	
<u>C</u> 1	REDIT CARD AUTHORIZA	ATION FORM	
· 6	-		
Client Name:			
Cardholder's Name:			
Card number:			
Type of card:	Exp	oiration Date:	
Billing Address:			
City:	State:	Zip Code:	
Telephone:			
CVV Code:	_		
☐ Use for All Sessions	s (when card is not available)	□ One T	ime Use Only
Cardholder Signature			Date
Other Authorized User			Relationship to Client

I authorize the use of this credit card for payment as a convenience when the actual credit card is not available at time of service. This card may also be used for missed appointments and balances on account. I will update this information as needed.